

Napa Valley Transportation Authority

625 Burnell Street
Napa, CA 94559



Agenda - Final

Thursday, January 6, 2022
10:00 AM

REFER TO COVID-19 SPECIAL NOTICE

Paratransit Coordinating Council (PCC)

*****COVID-19 SPECIAL NOTICE*****

PUBLIC MEETING GUIDELINES FOR PARTICIPATING VIA PHONE/VIDEO CONFERENCING

Consistent with California Assembly Bill 361 and Government Code Section 54953, due to the COVID-19 State of Emergency and the recommendations for physical distancing, the Napa Valley Transportation Authority (NVRTA) Paratransit Coordinating Council (PCC) meeting will be held virtually. To maximize public safety while still maintaining transparency, members of the public may observe and participate in the meeting from home. The public is invited to participate telephonically or electronically via the methods below:

- 1) To join the meeting via Zoom video conference from your PC, Mac, iPad, iP 882 3261 2915
- 2) To join the Zoom meeting by phone - dial 1-669-900-6833, enter meeting ID: 882 3261 2915 If asked for the participant ID or code, press #.

Public Comments

Members of the public may comment on matters within the purview of the Committee that are not on the meeting agenda during the general public comment item at the beginning of the meeting. Comments related to a specific item on the agenda must be reserved until the time the agenda item is considered and the Chair invites public comment. Members of the public are welcome to address the Committee, however, under the Brown Act Committee members may not deliberate or take action on items not on the agenda, and generally may only listen.

Instructions for submitting a Public Comment are on the next page.

Members of the public may submit a public comment in writing by emailing info@nvta.ca.gov by 5:00 p.m. the day before the meeting with PUBLIC COMMENT as the subject line (for comments related to an agenda item, please include the item number). All written comments should be 350 words or less, which corresponds to approximately 3 minutes or less of speaking time. Public comments emailed to info@nvta.ca.gov after 5 p.m. the day before the meeting will be entered into the record but not read out loud. If authors of the written correspondence would like to speak, they are free to do so and should raise their hand and the Chair will call upon them at the appropriate time.

1. To comment during a virtual meeting (Zoom), click the "Raise Your Hand" button (click on the "Participants" tab) to request to speak when Public Comment is being taken on the Agenda item. You must unmute yourself when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will then be re-muted. Instructions for how to "Raise Your Hand" are available at <https://support.zoom.us/hc/en-us/articles/205566129-Raise-Hand-In-Webinar>.

2. To comment by phone, press "*9" to request to speak when Public Comment is being taken on the Agenda item. You must unmute yourself by pressing "*6" when it is your turn to make your comment, for up to 3 minutes. After the allotted time, you will be re-muted.

Instructions on how to join a Zoom video conference meeting are available at: <https://support.zoom.us/hc/en-us/articles/201362193-Joining-a-Meeting>

Instructions on how to join a Zoom video conference meeting by phone are available at: <https://support.zoom.us/hc/en-us/articles/201362663-Joining-a-meeting-by-phone>

Note: The methods of observing, listening, or providing public comment to the meeting may be altered due to technical difficulties or the meeting may be cancelled, if needed.

All materials relating to an agenda item for an open session of a regular meeting of the NVTA PCC are posted on the NVTA website 72 hours prior to the meeting at: <https://nctpa.legistar.com/Calendar.aspx> or by emailing info@nvta.ca.gov to request a copy of the agenda.

Materials distributed to the members of the Committee present at the meeting will be available for public inspection after the meeting. Availability of materials related to agenda items for public inspection does not include materials which are exempt from public disclosure under Government Code sections 6253.5, 6254, 6254.3, 6254.7, 6254.15, 6254.16, or 6254.22.

Americans with Disabilities Act (ADA): This Agenda shall be made available upon request in alternate formats to persons with a disability. Persons requesting a disability-related modification or accommodation should contact Kathy Alexander, NVTA Deputy Board Secretary, at (707) 259-8627 during regular business hours, at least 48 hours prior to the time of the meeting.

Note: Where times are indicated for agenda items, they are approximate and intended as estimates only, and may be shorter or longer as needed.

Acceso y el Titulo VI: La NVTA puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Autoridad. Para solicitar asistencia, por favor llame al número (707) 259-8627. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

Ang Accessibility at Title VI: Ang NVTA ay nagkakaloob ng mga serbisyo/akomodasyon kung hilingin ang mga ito, ng mga taong may kapansanan at mga indibiduwal na may limitadong kaalaman sa wikang Ingles, na nais na matugunan ang mga bagay-bagay na may kinalaman sa NVTA PCC. Para sa mga tulong sa akomodasyon o pagsasalin-wika, mangyari lang tumawag sa (707) 259-8627. Kakailanganin namin ng paunang abiso na tatlong araw na may pasok sa trabaho para matugunan ang inyong kahilingan.

1. Call To Order

2.a Roll Call

2.b **AB 361 Remote Meeting Authorization (Kathy Alexander) (Page 7)**

Recommendation: That the Paratransit Coordinating Council approve holding the January 6, 2022 and March 3, 2022 meetings remotely in accordance with NVTAs Resolution 21-30 which finds that COVID-19 emergency conditions persist and warrant that NVTAs hold all open and public meetings remotely in accordance with Government Code section 54953, subdivision (e) and other applicable provisions of the Brown Act for remote only teleconference meetings.

Estimated Time: 10:00 a.m.

Attachments: [Staff Report.pdf](#)

3. Public Comment

4. Committee Member Comments

5. Staff Comments

6. PRESENTATIONS

6.1 **Emergency Preparedness and Evacuations Presentation (County of Napa Office of Emergency Services and Napa County Sheriff's Office)**

Recommendation: The County of Napa Office of Emergency Services and the Napa County Sheriff's Office will provide a presentation on emergency preparedness and evacuations. Information only

Estimated Time: 10:10 a.m.

Note: Where times are indicated for the agenda items they are approximate and intended as estimates only, and may be shorter or longer, as needed.

7. CONSENT AGENDA

7.1 Meeting Minutes of November 4, 2021 Paratransit Coordinating Council Meeting (Kathy Alexander) (Pages 8-10)

Recommendation: PCC action will approve the November 4, 2021 Meeting Minutes.

Estimated Time: 10:30 a.m.

Attachments: [Draft Minutes.pdf](#)

8. REGULAR AGENDA ITEMS

8.1 Transit Manager's Update (Rebecca Schenck) (Pages 11-12)

Recommendation: Information only

Estimated Time: 10:35 a.m.

Attachments: [Staff Report.pdf](#)

8.2 Transit Ambassador and Shared Vehicle Programs Overview (Libby Payan) (Pages 13-14)

Recommendation: The PCC will receive an overview of the Transit Ambassador and Shared Vehicle Programs. Information only

Estimated Time: 10:45 a.m.

Attachments: [Staff Report.pdf](#)

9. FUTURE AGENDA ITEMS

10. ADJOURNMENT

10.1 Approval of Next Regular Meeting Date of March 3, 2022 and Adjournment.

I, Kathy Alexander, hereby certify that the agenda for the above stated meeting was posted at a location freely accessible to members of the public at the NVTA offices, 625 Burnell Street, Napa, CA by 5:00 p.m., on Thursday, December 30, 2021.

Kathy Alexander (e-sign) 12-30-2021

Kathy Alexander, Deputy Board Secretary

Glossary of Acronyms

AB 32	Global Warming Solutions Act	GGRF	Greenhouse Gas Reduction Fund
ABAG	Association of Bay Area Governments	GTFS	General Transit Feed Specification
ADA	American with Disabilities Act	HBP	Highway Bridge Program
ATAC	Active Transportation Advisory Committee	HBRR	Highway Bridge Replacement and Rehabilitation Program
ATP	Active Transportation Program	HIP	Housing Incentive Program
BAAQMD	Bay Area Air Quality Management District	HOT	High Occupancy Toll
BART	Bay Area Rapid Transit District	HOV	High Occupancy Vehicle
BATA	Bay Area Toll Authority	HR3	High Risk Rural Roads
BRT	Bus Rapid Transit	HSIP	Highway Safety Improvement Program
BUILD	Better Utilizing Investments to Leverage Development	HTF	Highway Trust Fund
CAC	Citizen Advisory Committee	HUTA	Highway Users Tax Account
CAP	Climate Action Plan	IFB	Invitation for Bid
Caltrans	California Department of Transportation	ITIP	State Interregional Transportation Improvement Program
CASA	Committee to House the Bay Area	ITOC	Independent Taxpayer Oversight Committee
CEQA	California Environmental Quality Act	IS/MND	Initial Study/Mitigated Negative Declaration
CIP	Capital Investment Program	JARC	Job Access and Reverse Commute
CMA	Congestion Management Agency	LCTOP	Low Carbon Transit Operations Program
CMAQ	Congestion Mitigation and Air Quality Improvement Program	LIFT	Low-Income Flexible Transportation
CMP	Congestion Management Program	LOS	Level of Service
CalSTA	California State Transportation Agency	LS&R	Local Streets & Roads
CTP	Countywide Transportation Plan	MaaS	Mobility as a Service
COC	Communities of Concern	MAP 21	Moving Ahead for Progress in the 21 st Century Act
CTC	California Transportation Commission	MPO	Metropolitan Planning Organization
DAA	Design Alternative Analyst	MTC	Metropolitan Transportation Commission
DBB	Design-Bid-Build	MTS	Metropolitan Transportation System
DBF	Design-Build-Finance	ND	Negative Declaration
DBFOM	Design-Build-Finance-Operate-Maintain	NEPA	National Environmental Policy Act
DED	Draft Environmental Document	NOAH	Natural Occurring Affordable Housing
EIR	Environmental Impact Report	NOC	Notice of Completion
EJ	Environmental Justice	NOD	Notice of Determination
FAS	Federal Aid Secondary	NOP	Notice of Preparation
FAST	Fixing America's Surface Transportation Act	NVTA	Napa Valley Transportation Authority
FHWA	Federal Highway Administration	NVTA-TA	Napa Valley Transportation Authority-Tax Agency
FTA	Federal Transit Administration	OBAG	One Bay Area Grant
FY	Fiscal Year	PA&ED	Project Approval Environmental Document
GHG	Greenhouse Gas		

Glossary of Acronyms

P3 or PPP	Public-Private Partnership	SOV	Single-Occupant Vehicle
PCC	Paratransit Coordination Council	STA	State Transit Assistance
PCI	Pavement Condition Index	STIC	Small Transit Intensive Cities
PCA	Priority Conservation Area	STIP	State Transportation Improvement Program
PDA	Priority Development Areas	STP	Surface Transportation Program
PIR	Project Initiation Report	TAC	Technical Advisory Committee
PMS	Pavement Management System	TCM	Transportation Control Measure
Prop. 42	Statewide Initiative that requires a portion of gasoline sales tax revenues be designated to transportation purposes	TCRCP	Traffic Congestion Relief Program
PSE	Plans, Specifications and Estimates	TDA	Transportation Development Act
PSR	Project Study Report	TDM	Transportation Demand Management Transportation Demand Model
PTA	Public Transportation Account	TE	Transportation Enhancement
RACC	Regional Agency Coordinating Committee	TEA	Transportation Enhancement Activities
RFP	Request for Proposal	TEA 21	Transportation Equity Act for the 21 st Century
RFQ	Request for Qualifications	TFCA	Transportation Fund for Clean Air
RHNA	Regional Housing Needs Allocation	TIGER	Transportation Investments Generation Economic Recovery
RM2	Regional Measure 2 (Bridge Toll)	TIP	Transportation Improvement Program
RM3	Regional Measure 3	TIRCP	Transit and Intercity Rail Capital Program
RMRP	Road Maintenance and Rehabilitation Program	TLC	Transportation for Livable Communities
ROW	Right of Way	TLU	Transportation and Land Use
RTEP	Regional Transit Expansion Program	TMP	Traffic Management Plan
RTIP	Regional Transportation Improvement Program	TMS	Transportation Management System
RTP	Regional Transportation Plan	TNC	Transportation Network Companies
SAFE	Service Authority for Freeways and Expressways	TOAH	Transit Oriented Affordable Housing
SAFETEA-LU	Safe, Accountable, Flexible, and Efficient Transportation Equity Act-A Legacy for Users	TOD	Transit-Oriented Development
SB 375	Sustainable Communities and Climate Protection Act 2008	TOS	Transportation Operations Systems
SB 1	The Road Repair and Accountability Act of 2017	TPA	Transit Priority Area
SCS	Sustainable Community Strategy	TPI	Transit Performance Initiative
SHA	State Highway Account	TPP	Transit Priority Project Areas
SHOPP	State Highway Operation and Protection Program	VHD	Vehicle Hours of Delay
SNTDM	Solano Napa Travel Demand Model	VMT	Vehicle Miles Traveled
SR	State Route		
SRTS	Safe Routes to School		



NAPA VALLEY TRANSPORTATION AUTHORITY Paratransit Coordinating Council Agenda Memo

TO: Paratransit Coordinating Council
FROM: Kate Miller, Executive Director
REPORT BY: Kathy Alexander
(707) 259-8627 / Email: kalexander@nvta.ca.gov
SUBJECT: AB 361 Requirements for Remote Public Meetings

RECOMMENDATION

That the PCC approve holding the January 6, 2022 PCC meeting and the March 3, 2022 PCC meeting via teleconference as the existing emergency declaration continues, which permits relaxed remote meeting allowances in accordance with AB 361.

BACKGROUND

AB 361 allows local legislative bodies to hold remote meetings during a proclaimed state of emergency, if state or local officials have imposed or recommended measures that warrant holding meetings remotely.

On September 27, 2021 the Napa County Executive Officer and Public Health Officer issued a recommendation that all public boards and commissions that wish to continue meeting remotely in order to help minimize the spread and transmission of COVID-19 be permitted to do so.

NVTA staff is monitoring the status of the Governor's state of emergency proclamation, state and local orders related to social distancing, and health and safety conditions related to COVID-19, and confirms that said conditions persist and warrant remote only meetings pursuant to the provisions of paragraph Government Code section 54953, subdivision (e)(3). Staff recommends the TAC consider extending the time during which it may continue to meet by teleconference without compliance with paragraph (3) of subdivision (b) of section 54953 of the Brown Act.

ATTACHMENTS

None

Napa Valley Transportation Authority

625 Burnell Street
Napa, CA 94559

January 6, 2022

PCC Agenda Item 7.1

Continued From: New

Action Requested: Approval

Meeting Minutes - Draft Paratransit Coordinating Council (PCC)

Thursday, November 4, 2021

10:00 AM

JoAnn Busenbark Board Room

1. Call To Order

Chair Weir called the meeting to order at 10:02 a.m.

2. Roll Call

Present: 5 - Doug Weir
Beth Kahiga
Julie Spencer
Lisa DeRose-Hernandez
Tom Collette

3. Introductions

Also present:
Randy Kitch
Justin Hole

4. Public Comment

Public Comment received from Justin Hole.

5. Committee Member and Staff Comments

Kathy Alexander noted that Rebecca Schenck was unable to participate in the meeting.

6. PRESENTATION

6.1 A certificate will be presented to Randy Kitch in recognition of his 23 years of service on the PCC.

Staff and PCC members thanked Randy Kitch for his 23 years of service. Staff will send the certificate to him.

7. CONSENT AGENDA

7.1 **Meeting Minutes of September 2, 2021 PCC Meeting (Kathy Alexander) (Pages 8-9)**

MOTION by SPENCER, SECOND by DE ROSE-HERNANDEZ to APPROVE the September 2, 2021 Meeting Minutes. Motion carried by the following roll call vote:

Aye: 5 - Chairperson Weir, Member Kahiga, Member Spencer, Member DeRose-Hernandez, and Member Collette

8. REGULAR AGENDA ITEMS

8.1 Nomination and Election of Chairperson, Vice Chairperson, and the Representative to the NVTA Board for the 2022 Calendar Year (Rebecca Schenck) (Page 10)

Member Kahiga nominated Doug Weir to serve as Chair and Tom Collette to serve as Vice Chair, and both accepted the nominations respectively.

Doug Weir volunteered to represent the PCC on the NVTA Board and Lisa DeRose-Hernandez volunteered to serve as the alternate.

MOTION by KAHIGA, SECOND by SPENCER to appoint Doug Weir as Chair, Tom Collette as Vice Chair, Doug Weir as the NVTA Board representative, and Lisa DeRose Hernandez as the alternate for Calendar Year 2022. Motion carried by the following roll call vote:

Aye: 5 - Chairperson Weir, Member Kahiga, Member Spencer, Member DeRose-Hernandez, and Member Collette

8.2 Draft 2022 Paratransit Coordinating Council (PCC) Work Plan and 2022 Meeting Calendar (Rebecca Schenck) (Pages 11-13)

Kathy Alexander reviewed the 2022 Work Plan and the 2022 Meeting Calendar.

There were no comments from neither the PCC members nor the public.

MOTION by KAHIGA, SECOND by COLLETTE to APPROVE the 2022 Work Plan as presented. Motion carried by the following roll call vote:

Aye: 5 - Chairperson Weir, Member Kahiga, Member Spencer, Member DeRose-Hernandez, and Member Collette

8.3 Vine Transit Operations Update (Rebecca Schenck) (Pages 14-19)

Libby Payan provided an update on the Vine Transit operations for the first quarter of the current fiscal year (FY 2021-2022). Additionally, she reported on upcoming changes to Vine Transit service effective November 21, 2021.

Member Kahiga suggested that the drivers of the routes being changed announce the changes for a few days prior to the changes for the people who may not understand the notices that will be posted.

8.4 AB 361 Requirements for Remote Public Meetings (Kathy Alexander) (Pages 20-22)

Kathy Alexander reviewed the requirements of AB 361 for holding open/public meetings remotely during a declared state of emergency. She further noted that currently there is a State of Emergency Order in effect, as well as a recommendation from the County of Napa Health Department and Executive Office to hold public meetings remotely as a safety measure, that warrant holding public meetings remotely.

MOTION by COLLETTE, SECOND by SPENCER to hold the January 6, 2022 meeting remotely as allowed under AB 361. Motion carried by the following roll call vote:

Aye: 5 - Chairperson Weir, Member Kahiga, Member Spencer, Member DeRose-Hernandez, and Member Collette

9. FUTURE AGENDA ITEMS

- Transit Ambassador and Shared Vehicle program update
- Senior Transportation Needs Assessment
- County of Napa Emergency Operations Center emergency and evacuation protocols
- Average cost of a community shuttle
- Discussion/poll regarding continuing of remote meetings after emergency orders are lifted

10. ADJOURNMENT

10.1 Approval of Next Regular Meeting Date of January 6, 2022 and Adjournment.

Meeting adjourned at 11:07 a.m.

Kathy Alexander, Deputy Board Secretary



NAPA VALLEY TRANSPORTATION AUTHORITY

Paratransit Coordinating Council Agenda Letter

TO: Paratransit Coordinating Council
FROM: Kate Miller, Executive Director
REPORT BY: Rebecca Schenck, Transit Manager
(707) 259-8636 / Email: rschenck@nvta.ca.gov
SUBJECT: Transit Manager's Update

RECOMMENDATION

Information only. This report will provide an update on operational and service changes.

EXECUTIVE SUMMARY

This report summarizes the Vine's operational changes during the second quarter of FY 2021-22 and gives a preview of upcoming plans for the transit system. Second quarter FY 2021-22 data was not available in time for this agenda and will be presented at the next Paratransit Coordinating Council (PCC) meeting in March 2022.

FISCAL IMPACT

Is there a fiscal impact? No

BACKGROUND & DISCUSSION

Summary of Operational Changes

In March 2020, NVTA made several service changes in response to reduced ridership demand associated with the coronavirus pandemic and public health orders issued by the State and County of Napa. Specifically, service hours were reduced, fare payment was suspended, seat spacing was introduced, and buses began using rear door only boarding whenever feasible to ensure the safety of riders and drivers.

NVTA has done a series of changes, the most recent on August 15, 2021, to begin to restore some of the service suspended during the COVID-19 pandemic. Then on November 21, 2021, NVTA made minor changes to its local and regional route timetables to improve efficiency and decrease the number of missed trips due to driver shortages. Specifically, NVTA made minor changes to the timetables for the local Routes S and W along with the regional Routes 11X, 11 and 21. In addition, NVTA expanded its fixed route service on the Route N to better serve transit-dependent communities of Rohlffs Manor, Redwood Retirement Residence and Pueblo Vista Magnet School.

The timetables on all other routes will remain the same. NVTA continues to operate the local routes N, S, W and E to offer a convenient option for riders in the high demand areas, however, on-demand services will only be offered in lower demand areas where the fixed routes N, S, W, and E do not operate.

NVTA is hoping that these changes are temporary until we can fully staff our driver roster. In the meantime, thank you for your patience as we navigate these turbulent times.

NVTA continues to follow recommended health and sanitation requirements. As mandated by the Transportation Security Administration, face masks are required on Vine vehicles, at bus stops, and at all facilities. Vine buses are thoroughly sterilized each day and frequently touched areas, such as handrails, are cleaned several times during the day.

Update on Senior Transportation Needs Assessment

In response to requests from PCC as well as the Napa County Committee on Aging, NVTA developed a draft Scope of Work. The idea was that NVTA would release the RFP to their on-call planning consultants list and that Napa County would pay the cost of the consulting work. The Napa County Board of Supervisors at their meeting on November 16, 2021 determined that the priority community need for the local American Rescue Plan Act (ARPA) funds should be childcare so the County will not be providing funding at this time for the Senior Transportation Needs Assessment. NVTA is working internally to identify resources in its FY 2022-23 budget cycle for this work because NVTA would like to move forward with releasing this RFP.

ATTACHMENTS

None

Thursday, January 6, 2022

PCC Agenda Item 8.2

Continued From: New

Action Requested: **INFORMATION**



NAPA VALLEY TRANSPORTATION AUTHORITY

Paratransit Coordinating Council (PCC) Agenda Memo

TO: Paratransit Coordinating Council
FROM: Kate Miller, Executive Director
REPORT BY: Libby Payan, Senior Program Planner/Administrator
(707) 259-8782 / Email: lpayan@nvta.ca.gov
SUBJECT: Transit Ambassador & Shared Vehicle Program Updates

RECOMMENDATION

Information only

EXECUTIVE SUMMARY

This memo provides an update on NVTA's Transit Ambassador and Shared Vehicle Programs.

FISCAL IMPACT

Is there a Fiscal Impact? No

BACKGROUND & DISCUSSION

Vine Transit Ambassador Program

This program has been in existence in Napa for over 20 years. It provides new Vine Transit riders with a personalized one-on-one orientation on how to use public transit in Napa County. The new rider is provided orientation by a trained volunteer (transit ambassador), who goes through classroom training and has at least one-year of experience riding the Vine transit system. An ambassador will stay with each rider until they feel confident and can navigate the Vine transit system independently. Trainees of this program eventually become the Trainers that provide this valuable service.

Right before the pandemic, in March 2020, there were five active transit ambassadors. The COVID-19 pandemic has suspended the program. However, NVTA staff has gone

on a few requested ride-alongs to serve as ambassadors on an ad-hoc basis over the last 22 months.

NVTA is gearing up to re-instate the program once there is greater demand for ride-alongs. The goal is to bolster the program by increasing recruitment efforts in different communities, such as the college, high school students, major employer(s), non-profit organizations, etc. Staff is researching other transit agencies to learn how similar ambassador programs have navigated through the COVID-19 pandemic.

Shared Vehicle Program

This program was created expressly for 501(c)(3) organizations that serve the elderly and/or disabled. NVTA lends wheelchair accessible vehicles to non-profit or public agencies/organizations that need to transport the elderly and/or persons with disabilities.

Here is a step-by-step process on how the program works:

- 1) An organization/agency qualifies for the program
- 2) The organization/agency identifies a prospective driver from their workers' compensation policy
- 3) NVTA performs a background check and drug testing on the driver
- 4) Once the driver passes the background check and drug testing, NVTA provides training to the driver
- 5) The organization/agency provides proof of insurance for general liability and insurance for hired and non-owned auto liability
- 6) After all the steps above have been complete, the organization/agency can schedule a time/date to borrow a vehicle. The organization/agency is in charge of picking up and returning the vehicle, submitting trip paperwork and replacing the gasoline used. Most vehicles require a Class B driver's license.

Currently, there are three shared vehicles in use. Only one is consistently used by Collabria Care. Since they use it consistently, the vehicle is stationed in their parking lot. The amount of miles the vehicle drove in Fiscal Year 2020-2021 (July 1, 2020 – June 30, 2021) was 2,592 and the ridership was approximately 468.

Feedback

As ridership continues to return towards pre-pandemic levels, NVTA is seeking to reinvigorate these two programs, especially the transit ambassador program. Staff would value your ideas, feedback, and questions to help us bolster the utilization rates.

ATTACHMENTS

None