

NVTA ATNA CHAT COMMENTS FROM WORKSHOP 1

Chat Comments

- From Diana Meehan : <https://nvta.ca.gov/planning-and-projects/planning/regional/atna/>
- Attendee Introductions:
 - Devereaux Smith: Devereaux Smith, Molly's Angels
 - Linda Button: Linda Button, City of Napa Recreation, Senior Center
 - Elaine Clark, N/S AAA: Elaine Clark, Napa/Solano Area Agency on Aging. Success is an actionable plan that addresses needs of older and disabled adults in all parts of the county.
 - Lupe Maldonado: Lupe Maldonado, UpValley Family Centers
 - Devereaux Smith: Devereaux again: Success = Senior Around Town free shuttles that allow seniors to access community events and services
- Celina Regalia: Celine Regalia Providence Community Health Napa Valley. Success is an action plan that increases access to services and increases quality of life for our older adults.
- Majel: Majel Arnold, Yountville Veterans Home
- Liz Alessio, NVTA Board Chair: Liz Alessio, NVTA Board Chair, Napa City Council/Supervisor Elect. Improved access to transportation services for all Napa County residents, especially older adults and vulnerable communities.
- From Lupe Maldonado: Success: meeting the needs and hearing the experience of seniors across the county
- Ian: Ian Carson, Providence Community Benefit.
- Jennifer Yasumoto (she/her) - Napa HHS: Jennifer Yasumoto, Health and Human Services Agency. Success = more accessible transportation options helping to ensure older adults remain connected throughout our community.
- Marc Frankenstein: Marc Frankenstein, Chair Napa County Commission On Aging. Success is accessible transportation available without cost to older adults throughout Napa County.
- Terri Smith - Providence QVMC: Terri Smith, Providence Queen of the Valley Medical Center Community Health ... Success will be a plan to increase capacity for consistent and reliable transportation for all in Napa County.
- Lesli Medina (she/her/ella) - HHS PH: Lesli Medina, Napa County HHS - Public Health, Actionable and equitable insights centered on community feedback and lived exp.
- Devereaux Smith: What is replica data?
- Devereaux Smith: Thank you

ACCESSIBLE TRANSPORTATION NEEDS ASSESSMENT

- Celine Regalia: Number of out of county rides needed for Kaiser patients and other providers.
- Lupe Maldonado: I think we need to think about those that need to transportation to Santa Rosa. Serving communities of Calistoga and SH we hear that not having public transportation to Santa Rosa is an issue.
- Linda Button: Prior to COVID there were several people who rode Vine Go to get to the Senior Center, now there are just a couple. Not sure what happened
- Celine Regalia: Upvalley access to St. Helena Hospital
- Elaine Clark, N/S AAA: The travel data file shows where people went but doesn't capture people who stayed home because transportation was not available or accessible.
- Linda Button: Also, I have heard anecdotal information that the approval process is daunting.
- Celine Regalia: Do we have data on denials and same day requests?
- Linda Button: A simple thing I have noticed is that when the NVTA website was updated the Vine Go and Taxi Scrip information moved to a second page when it used to be on the first page
- Jennifer Yasumoto (she/her) - Napa HHSA: Out of county medical transportation is a issue as well as door to door transport since it is often hard for individuals to get to a stop.
- Celine Regalia: Data on marketing and outreach to older adults.
- Devereaux Smith: Something to think about is that VineGo is great for those who can navigate, but we have a population of elderly who simply can't navigate the onboarding and scheduling
- Lupe Maldonado: I often hear about clients concern for the length of time it takes a trip from Calistoga to Napa (1+) one way, discourages people to use public transportation
- Celine Regalia: We have a higher population of those living alone in Napa County and sometimes they need door through door support.
- John Pearson: Fundamental and important decisions by NVTA Board, perhaps other entities need to be data driven vs hearsay/opinions anecdotal etc. Otherwise how can it be determined what can be addressed with existing services being "reallocated/redesigned" or additional funding is absolutely needed. If so, how much and its cost and again from existing funding or how much additional is needed,
- Liz Alessio, NVTA Board Chair: Years ago QVMC provided transportation for all of their patients for outpatient and in patient appointments. It was eliminated due to cost burden and did not qualify as a community benefit that would qualify on the hospital 990 tax filing. I don't know if that is still the case but if this can qualify as a "charitable giving" would the local hospitals reconsider providing transportation?
- Elaine Clark, N/S AAA: Would only qualify if transportation was available to the entire community, not just people who are going to their hospital.
- Devereaux Smith: Strength: Agencies and nonprofits committed to finding good solutions and an awareness of the challenges

ACCESSIBLE TRANSPORTATION NEEDS ASSESSMENT

- Linda Button: S- agencies work together for warm handoffs to Napa elders
- Linda Button: W-Napa County is a large and diverse county in terms of transportation needs
- Linda Button: T-economy
- Lupe Maldonado: S: We have transportation from one end of the county to another. W: rural communities are often left out in terms of accessibility.
- Elaine Clark, N/S AAA: Transportation is part of CalAim
- Jennifer Yasumoto (she/her) - Napa HHSA: O - Improvements in connecting, navigating and supporting patients in accessing their medical appointments since health insurance plans DO provide a transportation benefit, but is underutilized for a host of reasons.
- Jennifer Yasumoto (she/her) - Napa HHSA: S - a network of committed individuals and organizations who understand that transportation is a critical component to supporting older adults in remaining connected (to everything) as they age.
- Elaine Clark, N/S AAA: A small amount of money -- \$100,000 or so, annually given to a nonprofit could make a huge difference.
- Liz Alessio, NVT Board Chair: State budget and transit fiscal cliff
- Jennifer Yasumoto (she/her) - Napa HHSA: California Advancing and Innovating Medi-Cal = CalAIM.
- Liz Alessio, NVT Board Chair: Opportunity- City of Napa potential 1 cent sales tax measure (Measure G) that would provide \$22 million to Napa with a priority on potholes, streets and sidewalks, plus other city services.
- Celine Regalia: looking at best practices in rural communities
- John Pearson: Kaiser Central Number for medical transportation: 877-930-1477
- John Pearson: You will start in a set of screening questions about yourself, but stay with it and see if you get transferred to a person to schedule a ride. Keep in mind that this is NOT a number for administrative questions or eligibility criteria.
- Liz Alessio, NVT Board Chair: Who will be approving the draft then final plan?
- Lupe Maldonado: Is there Spanish translation for the Public Workshop?
- Linda Button: Celine- we need to provide info to HAPI about the workshop
- Liz Alessio, NVT Board Chair: Are you sending the slide deck to participants?