



LOC No. 1

Date: June 3, 2026
To: Prospective Proposers
From: Napa Valley Transportation Authority (NVTA)
Re: Letter of Clarification No. 1 to RFQ No. 26-R08 for ADA WEBSITE COMPLIANCE

This Letter of Clarification is being issued by the Napa Valley Transportation Authority (NVTA) to provide the following information, correction and/or clarification made to the Request for Quotes as follows:

1. See Attached QA Matrix for list of question and answers provided.

This document is being provided to you as additional information. All of the documents which have been issued after the release of the RFQ will serve as the basis of the work product that will be the ultimate result of this procurement.

We thank you for your continued interest in this procurement and look forward to receiving your response to our solicitation.

**Bidder Questions and Answers Matrix for
RFQ 26-R08**

ADA WEBSITE COMPLIANCE

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
1.		How many total pages does each website (NVTA.CA.gov and VineTransit.com) contain, including subpages and mobile versions? Are any pages or sections explicitly out of scope (such as third-party embedded content or vendor-hosted portals)?	<i>As of 5/11/26, VineTransit.com has 58 pages, and 40 "news" posts. NVTA.ca.gov has 24 posts, 122 pages, and 54 "news" posts. As the format is templated, changing the settings on one page should change all pages.</i>
2.		Will NVTA grant the selected consultant access to the website's CMS and underlying code for remediation? If so, what CMS platform does NVTA use?	<i>Yes, both are WordPress sites.</i>
3.		Does NVTA have specific PDF documents or downloadable files that vendors must include in the accessibility audit scope? If so, how many?	<i>Roughly 125 between both sites.</i>
4.		Does the scope include any third-party integrations, widgets, or embedded tools (such as trip planners,	<i>Yes, both sites are wigitized and will need remediation across those platforms, specifically the mapping system on VineTransit.com.</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
		maps, payment portals, or social media feeds)? If so, are those in scope for remediation or only for identification?	
5.		Does NVTA have existing accessibility audit results, VPAT reports, or any prior compliance documentation we should be aware of?	<i>Not to the level of compliance we specifically require.</i>
6.		How many staff members plan to participate in the two live training sessions? Will sessions be held in person in Napa, CA, or will NVTA accept virtual sessions?	<i>We will likely have up to 10 staff participate in training. Online training is fine as long as it can effectively cover all requirements/staff support.</i>
7.		Are there specific staff roles or content types (such as communications staff who upload PDFs vs. web developers) that vendors should plan to address separately in the trainings?	<i>All participating staff will have similar knowledge and experience so one training system should be sufficient.</i>
8.		Does NVTA have a required timeline or target completion date for the audit report and remediation support within the one-year agreement	<i>We would like all sites to be compliant by May 1, 2027; however, legally we have until April 2028 so we can be somewhat flexible.</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
		term? Do you have a hard deadline tied to a compliance obligation or legal matter?	
9.		Is NVTA open to proposals that include subcontractors for specialized portions of the work (such as code-level remediation), or does NVTA prefer a single-firm engagement? Are non-US subcontractors acceptable?	<i>Yes, you may propose Subcontractors and they may be outside the U.S. Please list your subcontractors and area of work they will be performing as part of your quote.</i>
10.		Will NVTA evaluate quotes on price alone, or will technical approach and qualifications also factor into the selection decision? If so, what criteria will NVTA weight most heavily?	<i>Proposers will be evaluated based on lowest price, most technically acceptable requirements. There is no evaluation or weighted criteria included in this RFQ. If all Proposers are deemed technically capable of performing the SOW, the lowest quote will be awarded.</i>
11.		What is the budget range or not-to-exceed amount for this engagement? This will help us structure our proposal appropriately.	<i>We do not have a budget range to share.</i>
12.		The RFQ states that proposers must be licensed by the State of California when required by law. For consulting services of this nature (digital	<i>NVTA checks for business license and if businesses can do business in the State of CA; however, NVTA maintains the discretion to waive this requirement if it is not legally mandated.</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
		accessibility auditing and training) does NVTA interpret this to require California business registration, or only a professional license if one is legally mandated for this type of work?	
13.		As a US-based agency, we leverage a global delivery model to provide the highest quality development at the most cost-optimized rates for our public sector clients. Are we permitted to utilize our in-house offshore development resources based in India for the technical execution of this project, provided that all project management, quality assurance, and client communication remain US-based?	Yes.
14.		Is there an anticipated budget range or not-to-exceed amount for this one year engagement?	<i>See Response in Line 11</i>
15.		Could you please provide the current or most recent annual spend for services under this ADA Website Compliance contract?	<i>NVTA has not in the past or does not currently maintain a contract for ADA website compliance.</i>
16.		Do we need to submit any past performance reference with the proposal response if yes how many?	<i>Not required.</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
17.		Is there a specific format for the proposal response?	<i>No specific format is requested in this RFQ. Please keep quote concise with no promotional or irrelevant material. Quotes should be itemized, inclusive of all taxes and/or fees, including rate sheets (if any) and subcontractor pricing (if any).</i>
18.		Is there any page limit for the response?	<i>No page limit; refer to response in line 17.</i>
19.		What are the evaluation criteria, weightage, or scoring on which bidders will be evaluated?	<i>No evaluations will be performed. Please refer to the response for line 10 and 44.</i>
20.		Can work be done remotely or will there be on-site requirements?	<i>Yes, as long as the consultant is able to provide robust online NVTA staff training via Zoom or Teams, it is fine if the work is done remotely.</i>
21.		Approximately how many total web pages exist across both sites combined, including subpages, landing pages, hidden pages, and paginated views?	<i>See Response to Line 1 and 3</i>
22.		Does either site include content delivered via iframes or third-party embeds (e.g., trip planners, route maps, social media feeds)? If so, what are they?	<i>See Response to Line 4</i>
23.		The nvta.ca.gov site includes a staff login portal. Are the pages behind that login within scope for this engagement, and if so, what types of content or functionality does the authenticated experience include? Does vinetransit.com include any similar authenticated or restricted areas?	<i>Pages that are not public facing are not included in the scope of work. VineTransit.com does not have staff logins.</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
24.		Are there requirements for any services — audit, remediation, or training — to be performed on-site, or is remote access acceptable?	<i>See Response Line 20</i>
25.		What are NVTA's expectations regarding the balance of automated versus manual testing?	<i>Automated testing must be proven effective with rigorous results.</i>
26.		Is there a specific assistive technology stack NVTA requires vendors to include in manual testing — for example, particular screen readers, browser combinations, or mobile platforms?	<i>No, we are open to an array of assistive technology as long as it meets our compliance requirements.</i>
27.		For third-party tools or integrations on either site — such as trip planners, maps, or other embedded services — is the selected vendor expected to communicate findings directly to those third-party vendors, assist them in understanding the reported issues, and participate in validating any fixes they implement? Or should third-party barriers be documented and flagged in the audit report without direct vendor coordination?	<i>Yes, the consultant will be asked by the web developers for both web/mobile sites to ensure compliance.</i>
28.		Approximately how many PDFs and downloadable documents exist across both sites? Of those documents, are the majority text-based or scanned	<i>See Response to Line 1 and 3</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
		image-based	
29.		Are document types other than PDF — such as Word, Excel, or PowerPoint — also within scope for this engagement?	<i>See Response to Line 1 and 3</i>
30.		Is NVTA aware of and interested in an analysis of its PDF and document inventory to identify candidates for archival designation under the DOJ Title II final rule?	<i>Yes. We are working to sort our PDFs into “remediated” or “archived,” per Title II.</i>
31.		Approximately how much multimedia content exists across both sites, and what types are included — audio-only, video-only, audio/video, or live streams?	<i>On the current VineTransit.com site, there are 3 videos (hosted through YouTube) that will need remediation.</i>
32.		Does NVTA have back-end CMS access for both sites, and will that access be extended to the selected vendor?	<i>See Response to Line 2</i>
33.		Will access to staging or non-production environments be provided for remediation work and testing prior to deployment?	Yes.
34.		What does NVTA's UAT process look like?	<i>NVTA staff from a variety of expertise (transit, planner, outreach) will use the site features and provide feedback.</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
35.		Does NVTA have post-launch support requirements following remediation? If so, what is the anticipated duration and nature of that support?	<i>Proposers may provide optional pricing for services that extend beyond the initial term.</i>
36.		Approximately how many staff members in total will require training across both sessions?	<i>See Response Line 6</i>
37.		The scope references up to two live training sessions. Does NVTA envision those sessions covering the same material for a general audience, or would different sessions be tailored to different roles?	<i>See Response Line 7</i>
38.		What subject areas does NVTA want the training to cover?	<i>PDF creation/mediation, best practices for updating/adding images to the website, how to remediate videos/live stream.</i>
39.		For third-party tools or integrations on either site, if a third-party vendor is unresponsive or unable to address identified accessibility issues, is the selected vendor expected to pursue workarounds or alternative implementations to resolve those barriers, or will those items be documented and flagged as outside the vendor's remediation scope?	<i>That will be addressed on a case-by-case basis. But each site is managed by an engaged web designer so it shouldn't be an issue.</i>
40.		If role-based training is preferred, what roles would need to be represented, and approximately how	<i>See Response Line 7</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
		many staff fall into each role?	
41.		What format does NVTA prefer for the accessibility audit report — a spreadsheet-based defect log, a narrative report, or a combination?	<i>A combination.</i>
42.		Beyond the audit report and two training sessions described in the scope, is NVTA interested in ongoing accessibility compliance monitoring or periodic re-auditing after initial remediation is complete? If so, is this expected to fall within the one-year agreement?	<i>See Response Line 35.</i>
43.		Is there an incumbent vendor currently providing accessibility or website services to NVTA?	<i>No, see Response to Line 15.</i>
44.		What criteria will NVTA use to evaluate and select among submitted quotes?	<i>Price, depth of knowledge, range of prior clients, online reputation/ratings, quality of proposal, overall professional experience.</i>
45.		What is NVTA's target start date for this engagement, and are there any hard deadlines — regulatory, legal, or board-driven — that inform the timeline?	<i>See Response Line 8</i>
46.		Is there a defined budget or budget range for this engagement that NVTA is able to share?	<i>See Response Line 11</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
47.		How should vendors structure pricing — as a single not-to-exceed figure, or broken out by task (audit, remediation, PDF remediation, training)?	<i>Broken out by task – fee, hourly or hybrid. Prices should be fixed for the term of the agreement. Agreement will be awarded as a not-to-exceed amount with the Contractor’s price proposal attached.</i>
48.		Will NVTA consider proposals that offer phased pricing — for example, a fixed fee for the audit phase with remediation pricing to be determined after findings are known?	<i>See Response Line 47</i>
49.		What is the anticipated budget for this project?	<i>See Response Line 11</i>
50.		For PDFs, are you looking for the selected agency to make them accessible, or just provide training for your team to do so?	<i>Both. We would like the existing PDFs to be remediated, and training to remediate future PDFs or PDF remediation software.</i>
51.		Approximately how many active/current PDFs do you have across both websites combined? You can exclude archived content like past meeting minutes or agendas.	<i>See Response to Line 1 and 3</i>
52.		For multimedia files, will we be responsible for creating captions and transcripts, or just providing training?	<i>Training. We have a transcript for the 3 videos that need remediation.</i>
53.		Roughly how many active/current multimedia files exist on both sites combined, excluding archived past meeting recordings?	<i>See Response to Line 1 and 3</i>
54.		Are you open to adjusting your current brand colors? We ask because some existing palettes may not pass ADA accessibility contrast standards.	<i>We are open, but as a public agency any brand color changes must be board approved and the vendor should plan that into the timeline.</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
55.		Is there an incumbent vendor currently providing website accessibility, ADA compliance, web maintenance, or related support services? If yes, please provide the vendor name, contract term, scope, and whether the incumbent may bid.	<i>See Response Line 15</i>
56.		What was NVTA's past annual spend for website accessibility, ADA compliance, web maintenance, document remediation, or related services?	<i>See Response Line 15</i>
57.		Does NVTA have an expected budget or funding range for this engagement?	<i>See Response Line 11</i>
58.		What evaluation criteria will NVTA use to select the successful proposer?	<i>See Response Line 10 and 44</i>
59.		Does NVTA have a required proposal format, page limit, section order, or required attachments?	<i>See Response Line 17</i>
60.		Does NVTA prefer pricing as one total fixed price/not-to-exceed amount, or broken down by task?	<i>See Response Line 47</i>
61.		Should pricing be broken out for audit, remediation, PDF/document remediation, training, ongoing monitoring, and technical support?	<i>See Response Line 47</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
62.		For ongoing monitoring and technical support, should proposers include actual pricing for these services or only provide recommendations as part of the training deliverable?	<i>See Response Line 35.</i>
63.		If pricing is required for ongoing monitoring and technical support, what level of support should be assumed?	<i>See Response Line 35.</i>
64.		Can portions of the work be performed from offshore or nearshore locations, such as India or Canada, if project management, quality control, security, and confidentiality requirements are maintained?	<i>See Response Line 9</i>
65.		Are there any restrictions on offshore personnel accessing NVTA website systems, CMS platforms, staging environments, document repositories, or production environments?	<i>No.</i>
66.		Please confirm whether the scope is limited to NVTA.ca.gov and VineTransit.com or whether subdomains, microsites, third-party portals, mobile sites, embedded tools, or linked public-facing systems are also included.	<i>See Response to Line 4</i>
67.		Approximately how many active webpages are currently in scope for each website?	<i>See Response to Line 1</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
68.		Approximately how many PDFs, Word documents, Excel files, forms, schedules, board packets, maps, notices, and other downloadable documents are currently posted on each website?	<i>See Response to Line 1</i>
69.		Approximately how many videos, audio files, public meeting recordings, or other multimedia assets require captioning, transcripts, or accessibility review?	<i>3, we have the transcripts.</i>
70.		What CMS, website platform, or hosting environment is used for each website?	<i>See Response to Line 2</i>
71.		Does NVTA expect every webpage and document to be manually tested, or may proposers use automated scanning, manual testing, assistive technology testing, and representative page/template sampling?	<i>Depends on the accuracy of the assistive technology.</i>
72.		Which assistive technologies should be used for testing, such as JAWS, NVDA, VoiceOver, TalkBack, screen magnification tools, and keyboard-only navigation?	<i>No preference as long as they are proven.</i>
73.		For mobile testing, which devices and operating systems should be included? Should testing cover iOS, Android, or both?	<i>Both</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
74.		Does NVTA expect the selected consultant to perform hands-on remediation directly within the websites or only provide audit findings and recommendations for NVTA or its current website vendor to implement?	<i>We are open to quotes for both.</i>
75.		If hands-on remediation is expected, will NVTA provide CMS/admin access, source code access, document library access, media access, and staging/production deployment support?	<i>See Response to Line 2</i>
76.		Are third-party tools or embedded components, such as trip planners, route maps, schedules, alerts, translation tools, calendars, or forms, included in the remediation scope?	<i>See Response to Line 4</i>
77.		Are all historical PDFs and downloadable documents in scope, or only current/high-priority documents?	<i>All existing are in the scope, but we add new PDFs monthly.</i>
78.		Can NVTA please share the PDFs/documents that require remediation?	<i>Once a contract has been signed.</i>
79.		Does NVTA have target start and end dates for the project?	<i>See Response Line 8.</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
80.		Does NVTA expect the consultant to remediate PDFs/documents and multimedia directly or train NVTA staff to create and upload accessible documents and media going forward?	<i>See Response Line 50.</i>
81.		Should the consultant provide a final compliance validation report at the end of the one-year term?	Yes.
82.		What are the respective page counts for NVTA.ca.gov and VineTransit.com ?	<i>See Response Line 3.</i>
83.		How many unique templates or page types are currently used on each site?	<i>Fewer than 10.</i>
84.		How many PDF documents are currently housed on each site?	<i>See Response to Line 1 and 3</i>
85.		How many multimedia files, including video and audio assets that may require captioning or transcripts, are currently housed on each site?	<i>See Response Line 69.</i>
86.		Because PDFs can be difficult to make fully accessible, particularly retroactively, would NVTA be open to alternative accessible solutions where appropriate, such as migrating PDF-based content into webpages or creating accessible alternatives in a different format?	Yes.

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
87.		Under Task 2, the RFQ references training on “how to upload accessible PDFs and media.” Should this be interpreted as training staff on how to create and prepare accessible PDF and media files prior to upload, in addition to the upload process itself?	Yes.
88.		Are there specific submission requirements for the quote, such as a page limit, required sections, or a preferred file format?	<i>See Response Line 17</i>
89.		From public information, we can see that nvta.ca.gov runs on WordPress with Nexcess hosting, and vinetransit.com runs on WordPress with WP Engine hosting. Could you confirm this, and let us know whether the sites use the default block editor, the classic editor, or any page builder?	<i>NVTA.ca.gov is WordPress 7.0 with Nexcess Cloud Hosting and is custom-themed with the native WP Editing.</i>
90.		Who maintains the websites today? Knowing the roles involved (content editors, communications, IT) helps us tailor training to your team's actual workflows.	<i>Communication Specialist manages the day-to-day, with support from contracted web developers. Several staff update the site and will need training, specifically the Administration personnel.</i>
91.		How many staff members would attend training?	<i>See Response Line 6</i>
92.		The NVTA site has a member login. Who accesses that portion (board members, staff, program participants), and is the authenticated content in scope for this audit?	<i>See Response Line 23.</i>
93.		The scope calls for review of all webpages per site. Are you open to a template or component-based audit approach? Identifying recurring page patterns and remediating at that level often reduces cost substantially.	<i>Yes, as long as the template fits existing and new content.</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
94.		Do the sites use templated layouts or a shared design system with reusable components?	Yes.
95.		Roughly how many PDFs and downloadable documents are in scope, and is there embedded video or multimedia content that needs captioning?	<i>See Response to Line 1</i>
96.		The RFQ asks for services to evaluate, remediate, and maintain the websites, but the listed deliverables describe audit, remediation, and training. Could you describe what ongoing maintenance you envision within this one-year term, versus what might be addressed in a follow-on engagement?	<i>See Response Line 35.</i>
97.		After the audit and assessment, will the consultant be expected to implement the recommended changes or will NVTA agency staff be responsible for performing the hands-on remediation to the websites—particularly regarding changes to the code, structure, buttons, documents (including PDFs), interactive forms, maps, dashboards, and any other developer-related elements on the sites?	<i>Proposers may provide optional pricing for a remediation report versus hands-on solutions.</i>
98.		Under Section IV, the RFQ states "Consultant shall provide professional services in order to evaluate, remediate and maintain public facing website(s)..." However, the Task 2 deliverables comprise staff training and recommendations for best practices. Is the consultant required to perform any services beyond the trainings and recommendations for ongoing compliance after the 1-year agreement?	<i>See Response Line 35.</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
99.		Given the one-year contract term, does the "maintenance" requirement imply that the consultant is responsible for auditing and (potentially, based on the response to question 1) remediating all new content uploaded by NVTA staff during the 12-month period, or is the scope limited to the initial remediation of the existing site?	<i>See Response Line 35.</i>
100.		Can NVTA provide the approximate number of webpages, unique page templates, and downloadable documents (e.g., PDFs) for both sites that are within the scope of this audit?	<i>See Response to Line 1 and 3</i>
101.		For Task 1.2 regarding "Captioning and transcripts for multimedia," can you provide an estimate of the total hours of video or audio content currently requiring remediation?	<i>See Response Line 69.</i>
102.		Could NVTA confirm and approve a \$75,000 deductible under the Professional Liability policy (in line with Article 7 (d) of the Agreement?	<i>NVTA cannot confirm or approve a \$75,000 deductible under the Professional Liability policy IAW Article 7(d) of the Sample Agreement in Attachment A of the RFQ. NVTA recommends submitting the request as an exception to the Agreement terms when submitting a quote and NVTA will consider the request as part of the award process.</i>
103.		Could NVTA confirm whether any cost information needs to be submitted with the proposal and if so what level of detail is required? Also, will the payment under the contract be a fixed price or on a reimbursable basis such as Time and Materials?	<i>See Response Line 47</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
104.		Does NVTA have an investment range or not-to-exceed ceiling in mind for this engagement? We want to make sure our quote is realistic and relevant to where you're planning to land.	<i>We do not have a budget range to share. We do expect to award using a not-to-exceed limit.</i>
105.		Approximately how many pages exist across nvta.ca.gov and vinetransit.com ?	<i>See Response to Line 1</i>
106.		What CMS or platform are the two sites built on?	<i>See Response to Line 2</i>
107.		Has a prior accessibility audit been conducted on either site? If so, is that documentation available to proposers?	<i>See Response Line 15</i>
108.		Are there existing PDFs or multimedia assets that will require remediation, and approximately how many?	<i>See Response Line 1 and 3</i>
109.		Is there a preferred timeline for completing the initial audit and remediation phases within the one-year contract term?	<i>See Response Line 8</i>
110.		What is the evaluation methodology for submitted proposals?	<i>See Response Line 10 and 44</i>
111.		Are there missing sections to this RFQ (V, VI, VIII, IX)? The table of contents skips these sections and jumps from IV to VII and then to X.	<i>These Sections were purposely removed because it is not a best value evaluated procurement and currently DBE is on pause by the Federal Government. The Sections will be re-ordered by Addendum.</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
112.		Are there specific proposal content requirements?	<i>See Response Line 17 and 18</i>
113.		Is there a page count for websites and quantity of PDFs/documents requiring remediation?	<i>See Response to Line 1</i>
114.		Are the templates custom?	<i>Native using WP Editing</i>
115.		Approximately how many unique templates/modules/components are involved?	<i>Fewer than 10.</i>
116.		Who would be implementing fixes — us, their internal team, or a combination?	<i>See Response Line 97.</i>
117.		Would we have direct CMS/code access?	<i>See Response to Line 2</i>
118.		Are third-party tools/widgets excluded?	<i>See Response to Line 4</i>
119.		If third-party tools/widgets aren't excluded, is NVTA willing to change the tools/widgets as required for accessibility?	<i>Yes, as long as functionality/product costs are not affected.</i>
120.		How many remediation/retesting rounds are expected?	<i>Until all items test compliant.</i>
121.		What are the existing timeline expectations?	<i>See Response Line 8</i>
122.		Section II.A states the objective as services to "evaluate, remediate, and maintain" NVTA's websites. Task 1 deliverables describe an audit	<i>See Response Line 97.</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
		report identifying compliance gaps and recommended remediation actions, but no remediation deliverable is defined. Could NVTA confirm whether remediation execution (i.e. the consultant making the actual code, content, and PDF changes to the live websites) is in scope under this RFQ, or whether the consultant's role is to deliver an audit and remediation roadmap that NVTA staff or NVTA's web vendor will execute?	
123.		If remediation is in scope, what is the access model? Will the consultant be granted CMS administrative access, deploy code via NVTA's web vendor, or submit change requests through a ticketing system?	<i>A combination. Admin access will be granted to NVTA.CA.GOV, Vinetransit.com will partially involve coordinating with Trillium web developer.</i>
124.		Section II.A also references "maintain." Could NVTA clarify what ongoing maintenance is expected during the one-year term, including frequency of re-testing, response time for new accessibility issues, and whether maintenance is a separate task from the audit and remediation work or rolled into the same NTE?	<i>See Response Line 35.</i>
125.		What content management system or platform is each site built on (WordPress, Drupal, custom, transit-specific platform such as TransitScreen)?	<i>WordPress.</i>
126.		Are the "mobile sites" referenced in Section II.A and the SOW separate mobile-specific sites, native mobile applications, or responsive renderings of the desktop sites?	<i>Native Mobile App</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
127.		Approximately how many unique page templates are on nvta.ca.gov and on vinetransit.com ? (Template count drives manual testing effort more reliably than total page count.)	<i>Fewer than 10</i>
128.		Are there any authenticated/logged-in user areas (paratransit rider portals, employee portals, vendor portals) within the scope of this audit, or is the scope limited to public-facing unauthenticated content? Approximately how many published PDF documents are in the document libraries of each site, and approximately how many are added or updated annually? In addition, does NVTA want a representative sample assessed, or is full-library remediation expected?	<i>Non-public facing pages are not included in the scope of work. There are approximately 125 PDFs in need of remediation, with approx. 5-6 added per month.</i>
129.		How many video assets are currently published on each site, and what is the typical video length and production source (NVTA-produced, third-party, board meeting recordings)?	<i>See Response Line 69.</i>
130.		Has NVTA previously commissioned an accessibility audit, VPAT, or conformance review for either site? If so, would NVTA share the prior findings to allow the consultant to focus testing on areas not previously assessed?	<i>Not to the federal compliance level required.</i>
131.		PDF inventory and cutoff. Approximately how many PDFs are within scope across nvta.ca.gov and vinetransit.com (board agendas/minutes, meeting packets, route timetables, procurement documents,	<i>About 125 will need remediation. We are working to sort our PDFs into "Compliant" and "Archived," per Title II requirements.</i>

No.	SEC & PG NO.	QUESTION/COMMENT	RESPONSE
		publications)? Should remediation include all historical documents in the WordPress media library, or only documents published from a forward cutoff date (e.g., agreement effective date forward)?	
132.		Administrative access and Site Health. Will NVTA provide WordPress administrator or role-scoped access to both sites for the duration of the audit and remediation work? If so, can NVTA also share a "Tools > Site Health > Info" export from each site to confirm plugin versions, theme details, and runtime environment in advance of kickoff?	Yes.
133.		Existing accessibility tooling. The "WP Accessibility" plugin is currently active on nvta.ca.gov . Is NVTA committed to retaining this overlay/toolbar, or open to disposition (retain, configure, or remove) based on the audit's findings and current industry guidance from the W3C, DOJ, and the disability advocacy community on overlay-based accessibility products?	<i>We are open to any system that meets required compliance.</i>
134.		Maintenance cadence for the one-year term. Beyond the audit and initial remediation deliverables, what cadence does NVTA expect for the "maintain" portion of the engagement (e.g., quarterly re-scans, monthly accessibility office hours for content publishers, ad-hoc review of newly published PDFs)?	<i>Regular scans, advice on PDF remediation etc., as needed.</i>
135.		Training audience. Approximately how many staff are expected to attend the two live training sessions, and from which roles (content authors, senior staff, Board Secretary, Vine Transit	<i>See Response Line 6</i>

No.	SEC & PG NO.	QUESTION/COMMENT	<i>RESPONSE</i>
		publishers)? This helps us scope materials to the right level of technical depth.	
136.		Analytics access. Will NVTA share read access to Google Analytics or equivalent so that the audit can prioritize remediation effort against the most-trafficked pages and documents?	Yes.